



Student Ambulance Coverage

If your child needed an ambulance due to sickness or an injury while at school or participating in a school activity, the ambulance claim can be submitted through the Universal Student Accident Insurance plan secured by your School Division.

Through the Universal Student Accident Insurance plan, there is an Ambulance Expense Benefit for eligible students and can be used due to an **accident OR sickness**. Expenses incurred up to 12 months after the date of the Accident or Sickness are eligible and are subject to a maximum of \$2,000 per insured student/ward per incident.

If your child/ward needed an ambulance during school/school activity, be sure to submit the claim through the Universal Student Accident Insurance plan.

How to Claim

Industrial Alliance Insurance and Financial Service Inc. must be notified **within 90 days** of the date of the injury.

Expenses/receipts are to be submitted to all other insurance carriers first; once the Explanation of Benefits is received, please forward it to this plan with copies of the expenses/receipts.

Visit: www.hubinternational.com/MSBAParentPortal and go to 'Universal Student Accident Insurance' to print a claim form.

You can also call toll free 1-800-266-5667 or email **SpecialMarkets-Claims@ia.ca** to report the claim.

Submit the completed claim form by mail or email. Be sure to note/mention the policy number: **100005613**:

INDUSTRIAL ALLIANCE INSURANCE AND FINANCIAL SERVICES INC.

Claims Department

400 – 988 Broadway W, PO Box 5900

Vancouver, BC, V6B 5H6

SpecialMarkets-Claims@ia.ca

For additional information on the Universal Student Accident Insurance plan, please visit the MSBA Parent Portal at www.hubinternational.com/MSBAParentPortal.

DISCLAIMER: The material in this document is for informational purposes only and is neither an offer of coverage or medical or legal advice. It contains only a partial description of plan or program benefits and does not constitute a contract. Please refer to the policy for complete details. In case of a conflict between your policy and this information, the policy documents will always govern.

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