



PUBLIC & MEMBER PORTAL RESOURCES TO SUPPORT COVID-19 RESPONSE

We have compiled this document to support our members in locating resources on our member portal and at external sources. This is not intended to be a complete listing of COVID-19 resources, but rather to highlight some key resources shared through MANSO. External resources, including some from businesses, are offered for information purposes, and are not an endorsement. If you or your team is looking for a specific resource, do not hesitate to reach out to the MANSO team.

We will update this document to share at our May 6th, 2020 COVID-19 Sector Call. Recommendations for other resources to include are welcome.

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Resources in grey are on the [member portal forums](#) and need a MANSO log-in to access. *If the link is not working, try copying & pasting into your browser.* We are using the member portal to share these resources because:

- It gives us the opportunity to share resources not meant for the public.
- Our members can share their own resources and comment on others or ask questions. Often these comments add very valuable details.
- Our member organizations can choose who they want to have participate in the forum (could be the usual MANSO contact, someone else or multiple people). Those people can edit their own [notification preferences](#). Contact us if you need help with access.

Other resources are linked directly to their source.

SETTLEMENT SECTOR SCAN (ON MANSO WEBSITE)

- MANSO has compiled a scan of how our members are responding to COVID-19 measures. We are updating it daily, members are welcome to complete a new survey to update their information at any time. <https://mansomanitoba.ca/covid-19-sector-scan/>

MULTILINGUAL INFORMATION ABOUT COVID-19 AND PUBLIC HEALTH MEASURES

SHARED HEALTH MANITOBA

- ['Should I be Tested?' Poster](#) in English, French, Arabic, Cantonese, Kurmanji, Mandarin, Punjabi, Swahili & Vietnamese [.jpgs of images in comments]
- [Multilingual COVID-19 Fact Sheet & Self-Isolation Fact Sheet](#) (click on 'more resources' at the bottom of the list)
- [Online screening tool](#)

PUBLIC HEALTH AGENCY OF CANADA

- [Awareness resources](#) – some are available in multiple languages

OTHER MULTILINGUAL RESOURCES

- [Compilation of other resources](#). Not all are Manitoba specific, but more language groups are available.

OCADU DESIGN STUDIO COVID-19 PRINTABLE PROJECT)

- [Editable word documents in multiple languages](#)

OTHER HEALTH INFORMATION

DISCUSSION ON HEALTH REGISTRATION & ACCESS

- [Information on new procedures from Insured Benefits](#) due to office closure and discussion on health registration
- [Update from Manitoba, Health Seniors & Active Living](#) on COVID-19 Testing & Treatment for those without current MB Health Coverage

LAW & HUMAN RIGHTS

PROVINCE OF MANITOBA

- [Critical Services, orders released March 30th, 2020](#) - #54 on page 7 mentions "services for newcomers" among essential services.

PUBLIC SAFETY CANADA – GUIDELINES ON ESSENTIAL SERVICES & FUNCTIONS

- [Guidelines of Essential Services and Functions](#)

MANITOBA HUMAN RIGHTS COMMISSION

- [Discrimination based on COVID-19, Your rights & Your responsibilities](#)

IMMIGRATION PROCESSES, EXEMPTIONS, ETC.

IMMIGRATION REFUGEES & CITIZENSHIP CANADA

- [How the coronavirus disease \(COVID-19\) is affecting immigration, refugees, citizenship and passport services](#)
- [List of current immigration exemptions](#) (as of March 27, 2020)
- [COVID-19 – Financial Help if you are Outside Canada](#)

THOMPSON DORFMAN SWEATMAN

- [Immigration bulletin](#) as of April 9th

INCOME SUPPORTS

CANADA REVENUE AGENCY

- [Information on increases to GST & CCB due to COVID-19](#)
- [Slam the Scam – Protect Yourself against Fraud](#)

SERVICE CANADA

- NEW! [Information on CERB expansion](#) as of April 15th, 2020
- Service Canada [contact information](#) & bilingual service providers
- Western Canada [phone line for Vulnerable Clients](#)

PLAIN LANGUAGE GUIDE TO FEDERAL & PROVINCIAL INCOME BENEFITS

- [Guide by Jennifer Robson](#) at Carleton University is updated regularly (*Note – not yet updated with April 15th changes*)

MANITOBA EMPLOYMENT & INCOME ASSISTANCE

- [Information on the new call centre](#), operating as of March 18th, 2020.

BASIC NEEDS

WRHA

- [Guidance for Food Banks & Community Based Emergency Food Programs](#)

DISCUSSION ON FOOD SECURITY

- [Member discussion on resources](#) including updates from Winnipeg Harvest and other food resources

HOUSING

UPDATES ON HOUSING

- [Updates from our Housing committee co-chair](#) on housing and tenant rights

RESIDENTIAL TENANCIES BRANCH

- [COVID-19 Q & A for Landlords & Tenants](#)

FEARLESSR2W

- [Information about Tenants Rights](#)

MANITOBA HYDRO

- [Update on Hydro disconnections](#)

EDUCATION, PARENTING AND FAMILIES

MANITOBA EDUCATION

- [My Learning at Home / Mon Apprentissage Chez Moi](#) website

IMMIGRATION PARTNERSHIP WINNIPEG / ETHNO-CULTURAL COUNCIL OF MANITOBA

- [Fact Sheet on Parenting Supports](#)

MENTAL HEALTH & DISABILITY RESOURCES

CENTRE FOR ADDICTION AND MENTAL HEALTH

- [Mental Health & the COVID-19 Pandemic](#)

IMMIGRATION PARTNERSHIP WINNIPEG / ETHNOCULTURAL COUNCIL OF MANITOBA

- [Fact Sheet on Mental Health & Wellbeing](#)

ACCESSIBILITY MANITOBA

- [Links to resources](#) from Abilities Manitoba, Alzheimer Society of Manitoba, Canadian Association for Community Living, Canadian Mental Health Association (Manitoba & Winnipeg), ConnectABILITY and the WHO

LANGUAGE TRAINING

***NOTE that many other resources for LINC programs are found in the Manitoba LINC Language Providers Forum.**

DISCUSSION ON CLASSES AFFECTED BY COVID 19

- [Member discussion](#) on planning for Spring classes affected by COVID 19, attendance, hours, and distance learning challenges for the range of CLB levels.

TUTELA

- [Tutela Webinar: Coping with COVID-19 Using Online Instruction](#) (LINC Forum)

LEARN IT2TEACH

- [Getting Up and Running on EduLINC during the COVID-19 Pandemic](#)

GENDER-BASED & FAMILY VIOLENCE

DISCUSSION ON FAMILY & GENDER-BASED VIOLENCE RESOURCES

- [Member discussion on resources available during COVID-19 response](#)

MANITOBA ASSOCIATION OF WOMEN'S SHELTERS (MAWS)

- [April 9th update](#) (via End Homelessness Winnipeg)

OLDER ADULTS

CENTRE ON AGING RESOURCES FOR OLDER ADULTS

- [Resource list](#)

MIGRANT WORKERS

EMPLOYMENT & SOCIAL DEVELOPMENT CANADA

- [COVID-19 Guidance for Employers of Temporary Foreign Workers](#)

SETTLEMENT PROGRAM MODELS

ISS OF BC

- [Multilingual Virtual-Telephone based settlement case management approach to vulnerable newcomers](#)

CALGARY CATHOLIC IMMIGRANT SERVICES

- [COVID Vulnerable Clients Protocol](#)

REGIONAL CONNECTIONS

- [ICARE Security Protocol](#)

SUPPORT FOR NON-PROFIT ORGANIZATIONS

See more resources on human resources, employee support, non-profit leadership and governance at the [United Way of Winnipeg's COVID-19 Resource Page](#).

THE CANADA EMERGENCY WAGE SUBSIDY

- [Information on the Canadian Emergency Wage Subsidy](#) announced on March 27, 2020. Note that demonstrating a drop in funding is a requirement of the program.

CANADIAN CENTRE FOR POLICY ALTERNATIVES

- [Call to make Charities and Non-Profit Organizations eligible for Canada Emergency Wage Subsidy](#)

MANITOBA FEDERATION OF NON-PROFIT ORGANIZATIONS

- [Letter to Premier Pallister](#) on behalf of the non-profit sector
- [Survey of Non-Profit Organizations](#) (Due by April 15th 2020)

SETTLENET.ORG

- Stay up-to-date with the [national bilingual Community of Practice SettleNet.org](#)
- [Professional Development Opportunities](#) through SettleNet (online courses, on-demand webinars and more)

VOLUNTEER MANITOBA

- [List of upcoming webinars](#) (many related to changing environment due to COVID)

VOLUNTEER CANADA

- [List of resources](#) to support volunteer programs

UNITED WAY OF WINNIPEG

- United Way Winnipeg's [COVID-19 Community Response Fund](#)

THE JUBILEE FUND

- COVID-19 [Emergency Loan Fund Program](#)

REMOTE WORK TOOLS

***NOTE that many other resources are found on the Remote Work Tools & Tips Forum.**

MANSO

- [Building Connection on Video Platforms](#) (9 minute video with tips from Jackie Hogue)

AMSSA

- [Technology Solutions for Building a Remote Workplace](#)

COMMUNITY INTEGRATION NETWORK

- [Digital Transformation - a Knowledge Mobilization Resource for the Immigrant and Refugee-serving Sector](#)