

## CONCERN PROTOCOL

---

The River East Transcona School Division is committed to positive, collaborative and collegial relationships with all employees, parent(s)/guardian(s) and members of the community. The division acknowledges that from time to time concerns, questions or disputes may arise.

The River East Transcona School Division has established this policy, and the accompanying procedure, to ensure effective steps in communication of concerns and/or questions between parent(s)/guardian(s), adult students, members of the community and divisional staff and between staff members. Each member of the division's staff and the board of trustees shall follow the steps outlined in the procedure to support the effective and timely resolution of questions or concerns.

This policy does not supersede legislative, contractual or policy requirements such as:

- The Child and Family Services Act of Manitoba
- Children in Need of Protection (JLEB)
- Respectful Schools and Workplaces (GBAA)
- Contracted Agreements of the division
- Codes of Professional Practice
- Freedom of Information and Protection of Privacy Act
- Personal Health Information Act

Effective Date:	June 30, 2003	Review Date: May 8, 2018
Amended Date:	December 20, 2022	
Board Motion(s):	288/03; 316/22	
	JLEB - Children in Need of Protection; JLEB-E – Report of Suspected Child Abuse; GBAA/R – Respectful Schools and Workplaces	
Legal/Cross Reference:	*Harassment (Employees); The Child and Family Services Act of Manitoba, C.C.S.M. c. C80	