

RETSD PowerSchool Guide

Parent Portal

For Guardians

September 2025



Student Information



RETSD Administration Office

Created to support **Guardians** in accessing and using the Parent Portal



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A. Account Creation and Access to Parent Portal

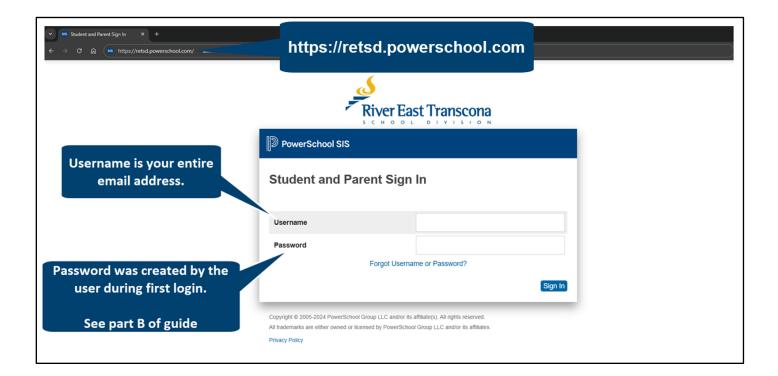
1) Parent accounts

- Portal accounts are created at the school level.
- The school will create an account using your primary email address during enrollment.
- If you require a new or additional account for a custodial contact, please contact the school directly.

2) Student accounts

As of September 2025, student accounts are active.

3) Accessing the Parent Portal







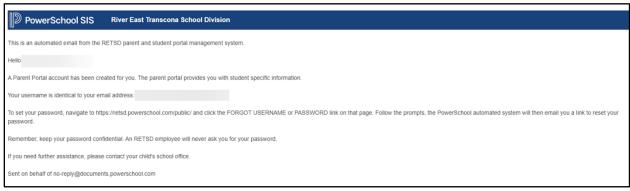
B. Login and Password Reset

- The login process requires a username and a password.
- Visit: https://retsd.powerschool.com

1) Username

- The username is your entire primary email address. This includes the portion before and after the @ symbol.
- You may have received confirmation of your username during:
 - o School enrollment (Accounts created after March 2025).
 - o Initial account creation (February 2025). Initial account creation emails were sent from no-reply@documents.powerschool.com

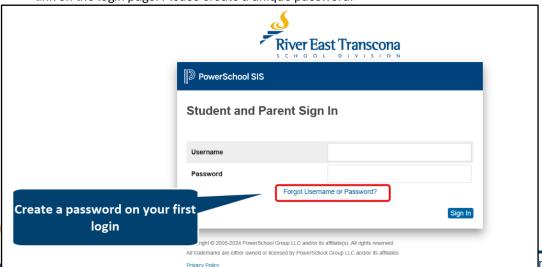
Initial account creation example email:



- You can always recover your username and password by using the Forgot Username or Password link on the login page.
- o If the reset password email fails to arrive after 15 minutes, try again. If the two emails fail to arrive after one day, contact the school for a manual password reset.

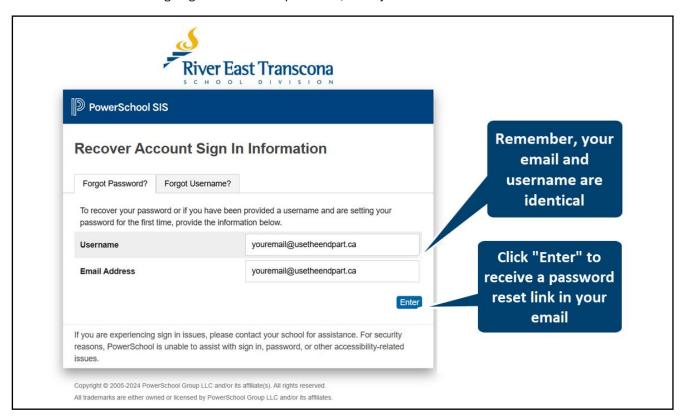
2) Password

- For security reasons, RETSD will not create passwords for users.
- Users must create their own password on the first login using **The Forgot Username or Password** link on the login page. Please create a unique password.



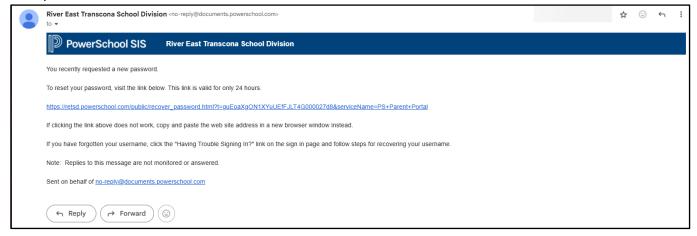
Guardians

After clicking forgot username or password, enter your Username and Email Address.



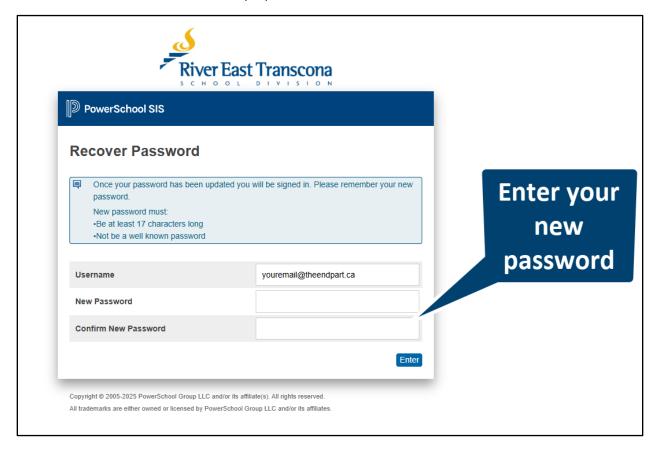
- In a few minutes, an email will arrive from **no-reply@documents.powerschool.com** with instructions on how to reset your password.
- Follow the link in the email to get to the recover password page.

Example email:

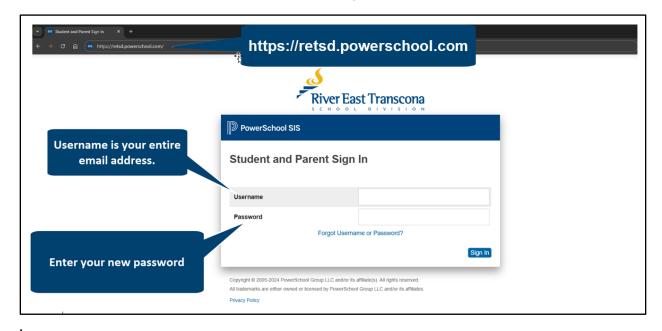




- Create your new password.
- It is recommended to use a unique password.



Return to https://retsd.powerschool.com to login!



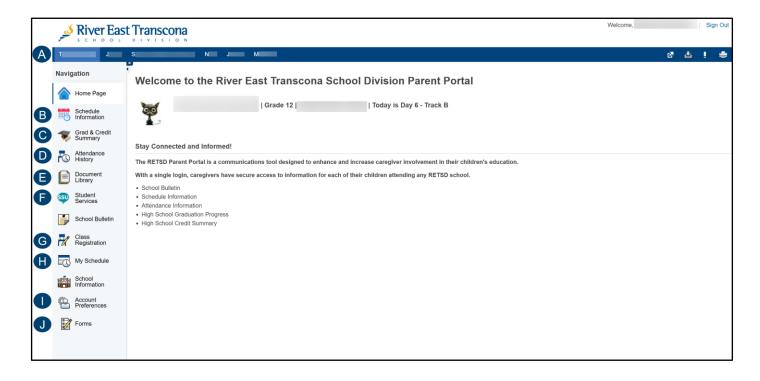




C. Overview of the Parent Portal

- The Parent Portal is a communications tool designed to enhance and increase caregiver involvement.
- The list is not meant to be exhaustive. Here is a brief overview:

A	Navigate between students attached to the account.
B	View the Week Schedule and Course Enrollments list.
	View credit summary.
0	Available only for Senior Years students.
•	View attendance history.
(3	View report cards.
•	View student services documents.
	Course registration.
G	 Available only for Senior Years students during the registration window. Dates specific to the school.
	View week and matrix schedule view.
1	View your account preferences.
•	Electronic Forms collection.







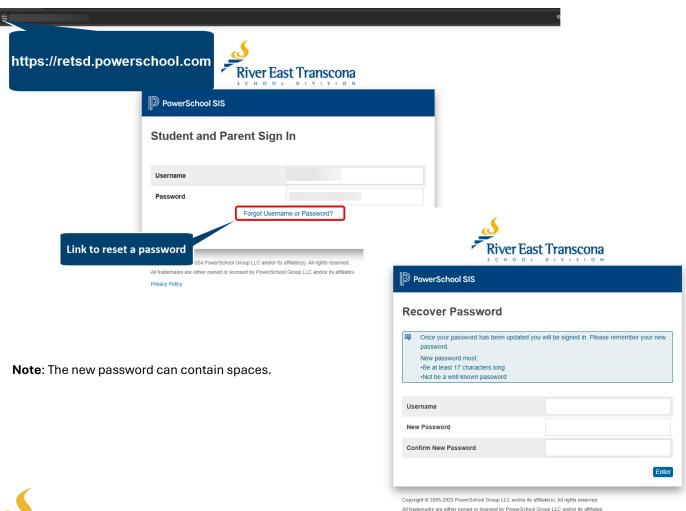
D. Updating a Parent Portal Email or Password

1) Updating an email address

- Your email address should be identical to your Parent Portal login username.
- If your email address has changed, contact the school office to have your contact details updated.

2) Updating a Parent Portal Password

- If a contact has forgotten their password, they must change it on their own.
- For security reasons, RETSD will not create passwords for users.
- A contact can change their Parent Portal account password by:
 - Visiting: https://retsd.powerschool.com
 - Select Forgot Username or Password to set a new password.
 - The username is your **entire** email address. This includes the portion before and after the @ symbol.
 - o See part B My first login in this guide for detailed instructions for Password Reset.





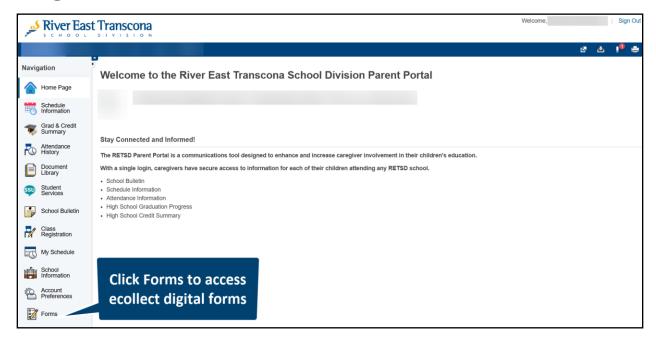


E. Ecollect Digital Forms

- Beginning September 2025, RETSD will be using the ecollect forms feature of the parent portal.
- The forms feature will allow guardians to fill out forms digitally.

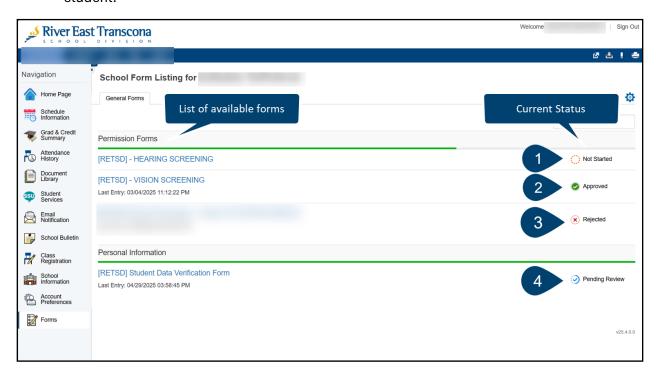
1) Accessing forms

- 1 Logging in to the RETSD Parent Portal will bring you to the portal welcome page.
- 2 From the welcome page, click the **Forms** icon at the bottom of the navigation pane.





3 The page will display a list of forms the school has made available for a particular student.

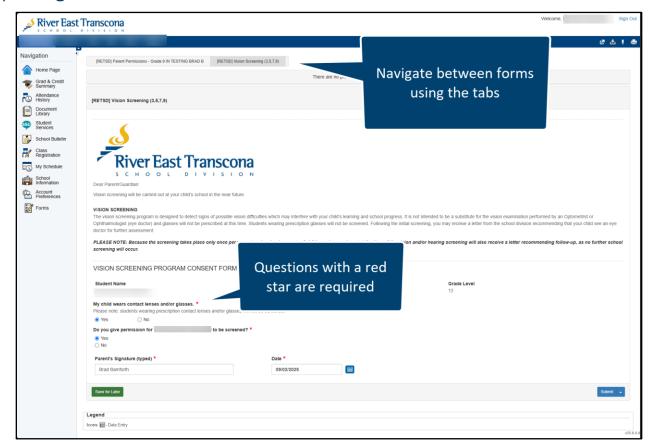


4 Users will see the status of each form on the right side of the screen.

	Indicator	Explanation	
1	Not Started	User has not started this form	
2	Approved	School admin has approved the submission.	
	(green)		
3	Rejected	Administration has reviewed the form and changes are	
	(red)	requested.	
		Please review and resubmit the form	
4	Pending	Waiting for school administration to review.	
	Review		
	(yellow)	Changes can be made, and the form resubmitted before	
		review if needed.	



2) Filling out a form:



3) Submission

There are three different submission options:

A)	Save for Later	Data will not be sent but will be available next time the form is
		opened.
B)	Submit for family	If the form allows for this type of submission, it will be
		submitted for all students of that contact.
C)	Submit	Form completed and data will be sent to the school.



• With the form submitted, there is one less piece of paper in the waste.



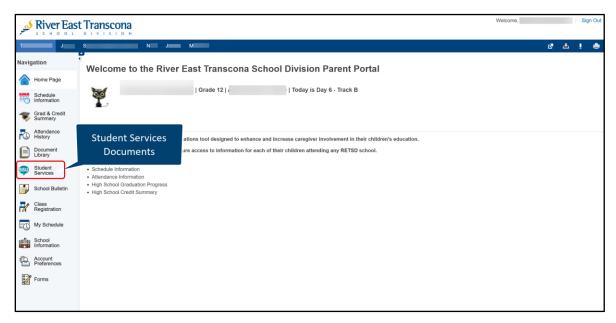


F. Student Services - Clinical Documents

- Users may want to access clinical documents that have been uploaded to a student account.
- The documents can be viewed or printed.
- Historical documents are currently not available. (Coming in future updates)

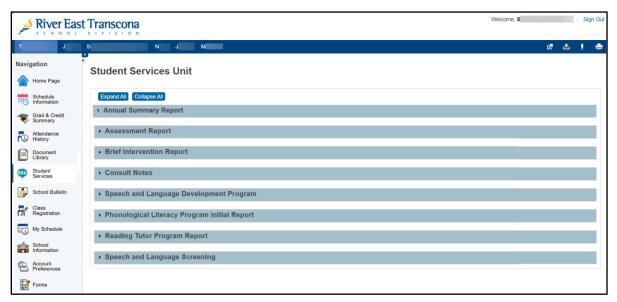
1) Accessing documents

• From the Portal landing page, click the Student Services icon in the navigation menu



2) Listed Documents

· Documents are grouped into sub-categories





3) Viewing and printing documents

Expand the individual sections to view and print documents.

