

RETSD PowerSchool Guide

Parent Portal

For Guardians

September 2025



Student Information



RETSD Administration Office

Created to support **Guardians** in accessing and using the Parent Portal



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A. Account Creation and Access to Parent Portal

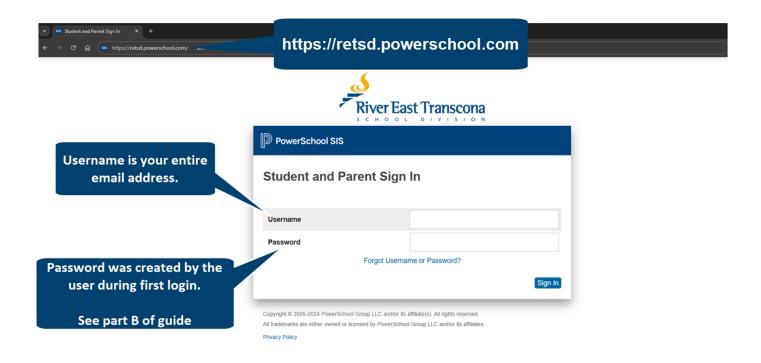
1) Parent accounts

- Portal accounts are created at the school level.
- The school will create an account using your primary email address during enrollment.
- If you require a new or additional account for a custodial contact, please contact the school directly.

2) Student accounts

- As of February 2025, student accounts are NOT active.
- Grade 8-12 students will have their accounts activated for the course selection process in March of 2025.

3) Accessing the Parent Portal







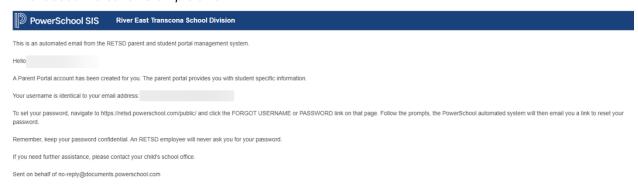
B. My First Login

- The login process requires a username and a password.
- Visit: https://retsd.powerschool.com

1) Username

- The username is your **entire primary email address**. This includes the portion before and after the @ symbol.
- You may have received confirmation of your username during:
 - o School enrollment.
 - Initial account creation in February 2025. You would have received an email from no-reply@documents.powerschool.com

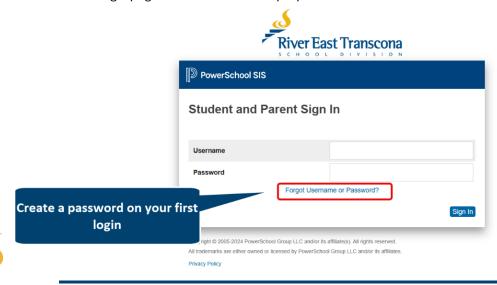
Initial account creation example email:



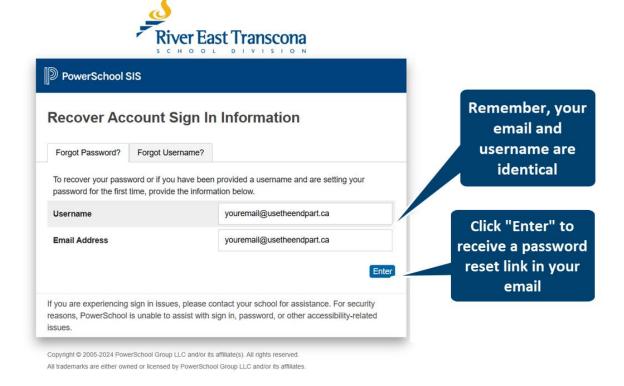
 You can always recover your username and password by using the Forgot Username or Password link on the login page.

2) Password

- For security reasons, RETSD will not create passwords for users.
- Users must create their own password on the first login using **The Forgot Username or Password** link on the login page. Please create a unique password.

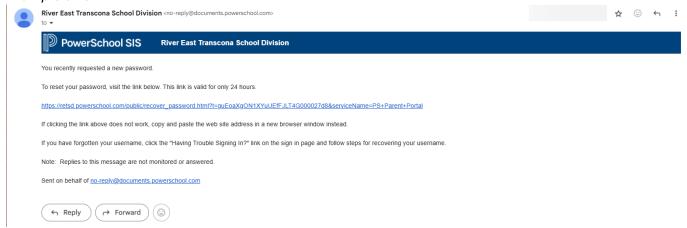


After clicking forgot username or password, enter your Username and Email Address.



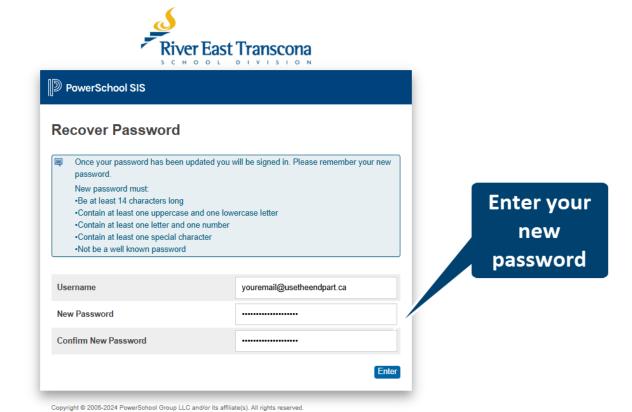
- In a few minutes, an email will arrive from **no-reply@documents.powerschool.com** with instructions on how to reset your password.
- Follow the link in the email to get to the recover password page.

Example email:



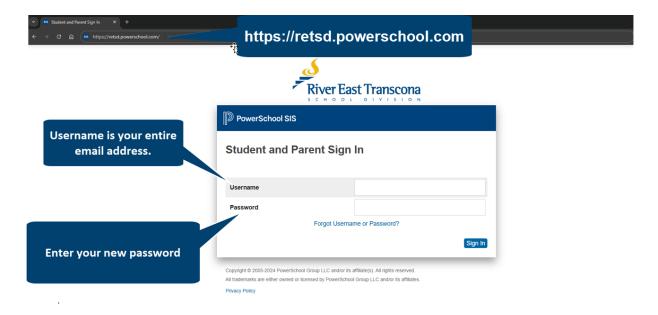


- Create your new password.
- It is recommended to use a unique password.



Return to https://retsd.powerschool.com to login!

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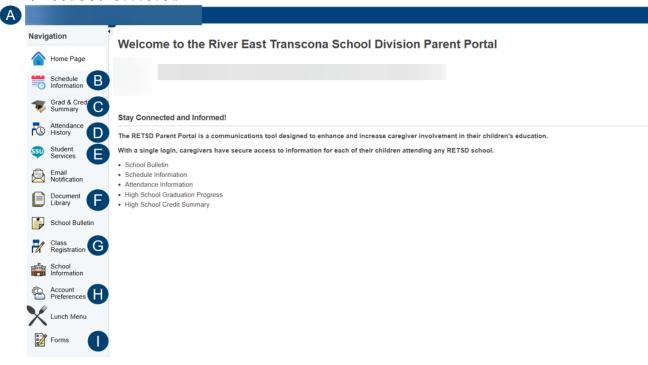


C. Overview of the Parent Portal

- The Parent Portal is a communications tool designed to enhance and increase caregiver involvement.
- Here is a brief overview:

| | Navigate between students attached to the account |
|-----------|------------------------------------------------------------------------------------------------------------------------------------------|
| A | If you are missing a student in your Parent Portal, contact the school office to have them added to your account |
| B | View current and future schedules |
| | View credit summary |
| | Available only for Senior Years students |
| • | View attendance history |
| (3 | View student services documents |
| | View report cards |
| | Course registration |
| G | Available only for Senior Years students during the course registration window. Dates specific to the school. |
| | View your account preferences (Change password function is located here) |
| • | Ecollect Forms. |
| U | *NEW* for September 2025 |
| | |









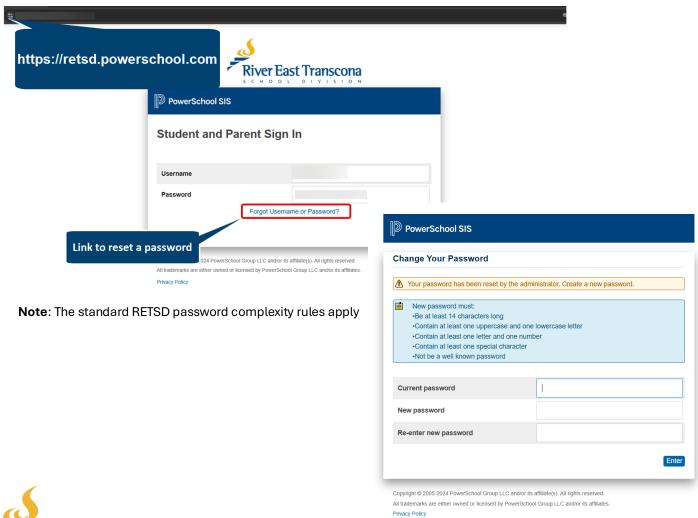
D. Updating a Parent Portal Email or Password

1) Updating an email address

- Your email address should be identical to your Parent Portal login username.
- If your email address has changed, contact the school office to have your contact details updated.

2) Updating a Parent Portal Password

- If a contact has **forgotten their password**, they must change it on their own.
- For security reasons, RETSD will not create passwords for users.
- A contact can change their Parent Portal account password by:
 - Visiting: https://retsd.powerschool.com
 - o Select Forgot Username or Password to set a new password.
 - The username is your **entire** email address. This includes the portion before and after the @ symbol.
 - o See part B My first login in this guide for detailed instructions for Password Reset.





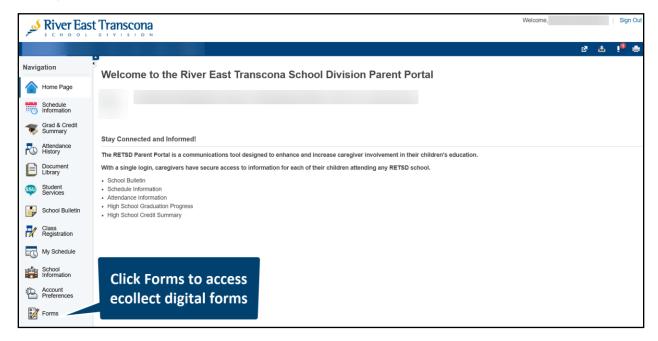


E. Ecollect Digital Forms

- Beginning September 2025, RETSD will be using the ecollect forms feature of the parent portal.
- The forms feature will allow guardians to fill out forms digitally.

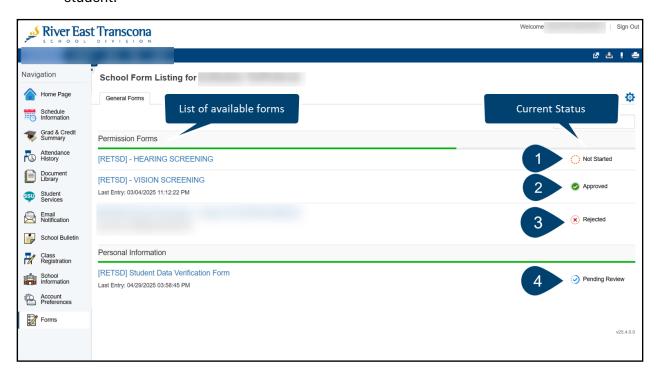
1) Accessing forms

- 1 Logging in to the RETSD Parent Portal will bring you to the portal welcome page.
- 2 From the welcome page, click the **Forms** icon at the bottom of the navigation pane.





3 The page will display a list of forms the school has made available for a particular student.

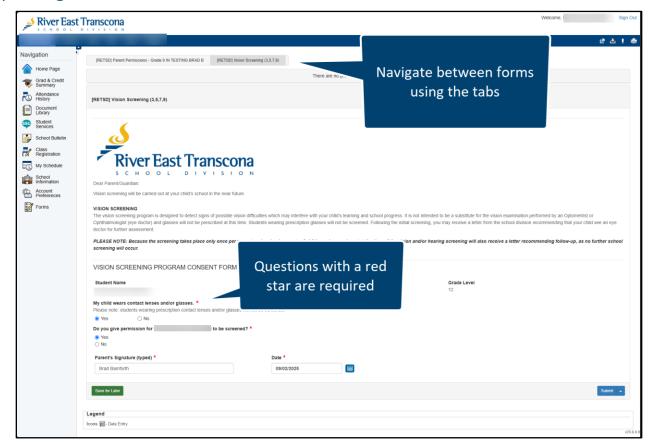


4 Users will see the status of each form on the right side of the screen.

| | Indicator | Explanation | |
|---|-------------|------------------------------------------------------|--|
| 1 | Not Started | User has not started this form | |
| 2 | Approved | School admin has approved the submission. | |
| | (green) | | |
| 3 | Rejected | Administration has reviewed the form and changes are | |
| | (red) | requested. | |
| | | | |
| | | Please review and resubmit the form | |
| 4 | Pending | Waiting for school administration to review. | |
| | Review | | |
| | (yellow) | Changes can be made, and the form resubmitted before | |
| | | review if needed. | |



2) Filling out a form:



3) Submission

There are three different submission options:

| A) | Save for Later | Data will not be sent but will be available next time the form is opened. |
|----|-------------------|--------------------------------------------------------------------------------------------------------|
| В) | Submit for family | If the form allows for this type of submission, it will be submitted for all students of that contact. |
| C) | Submit | Form completed and data will be sent to the school. |



• With the form submitted, there is one less piece of paper in the waste.

