



RETSD PowerSchool Guide Parent Portal

For Guardians

Updated September 2026



[Student Information](#)



RETSD Administration Office

Created to support **Guardians** in accessing
and using the Parent Portal



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A. Account Creation and Access to Parent Portal

1) Parent accounts

- Portal accounts are created at the school level.
- The school will create an account using your primary email address during enrollment.
- If you require a new or additional account for a custodial contact, please contact the school directly.

2) Student accounts

- As of September 2025, student accounts are active.

3) Accessing the Parent Portal

The screenshot shows a web browser window with the address bar displaying <https://retsd.powerschool.com/>. The page features the River East Transcona School Division logo at the top. Below the logo is a blue header for "PowerSchool SIS" and a white box titled "Student and Parent Sign In". Inside this box are two input fields: "Username" and "Password". A blue "Sign In" button is located at the bottom right of the sign-in box. A link for "Forgot Username or Password?" is positioned below the password field. Three blue callout boxes provide additional information: one pointing to the Username field stating "Username is your entire email address.", another pointing to the Password field stating "Password was created by the user during first login.", and a third at the bottom left stating "See part B of guide". At the bottom of the page, there is a copyright notice: "Copyright © 2005-2024 PowerSchool Group LLC and/or its affiliate(s). All rights reserved. All trademarks are either owned or licensed by PowerSchool Group LLC and/or its affiliates." and a link to the "Privacy Policy".

<https://retsd.powerschool.com/>

Username is your entire email address.

Password was created by the user during first login.

See part B of guide

PowerSchool SIS

Student and Parent Sign In

Username

Password

[Forgot Username or Password?](#)

[Sign In](#)

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B. Login and Password Reset

- The login process requires a **username** and a **password**.
- Visit: <https://retsd.powerschool.com>

1) Username

- The username is your **entire primary email address**. This includes the portion before and after the @ symbol.
 - You may have received confirmation of your username during school enrollment (Accounts created after March 2025).
 - You can always **recover your username and password** by using the Forgot Username or Password link on the login page.
 - If the reset password email fails to arrive after 15 minutes, try again. If the two emails fail to arrive after one day, contact the school for a manual password reset.

2) Password

- For security reasons, RETSD will not create passwords for users.
- Users must create their own password on the first login using **The Forgot Username or Password** link on the login page. Please create a unique password.

PowerSchool SIS

River East Transcona
SCHOOL DIVISION

Student and Parent Sign In

Username

Password

[Forgot Username or Password?](#)

[Sign In](#)

Create a password on your first login

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- After clicking forgot username or password, enter your Username and Email Address.

Recover Account Sign In Information

Forgot Password? Forgot Username?

To recover your password or if you have been provided a username and are setting your password for the first time, provide the information below.

Username: youremail@usetheendpart.ca

Email Address: youremail@usetheendpart.ca

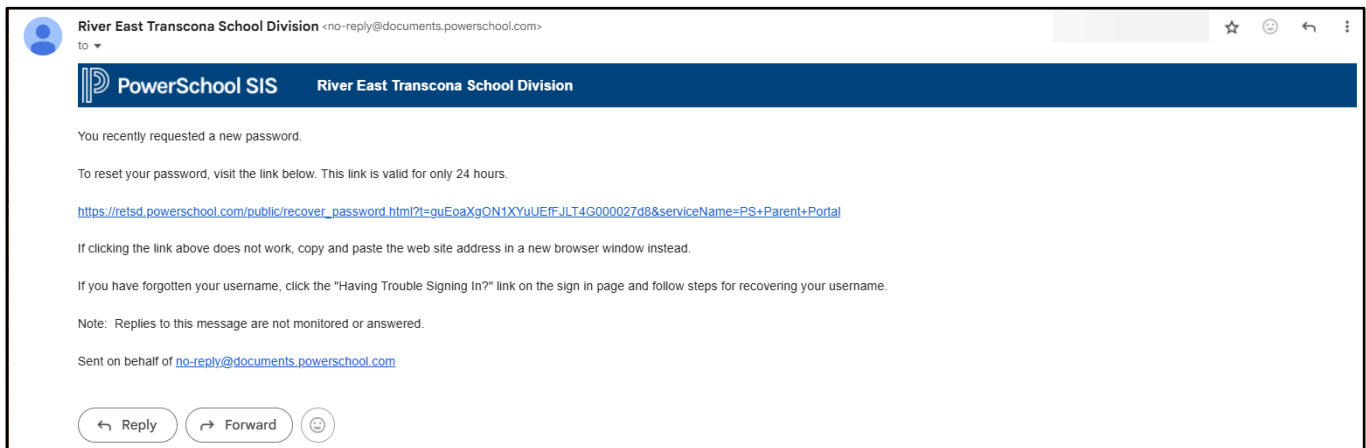
Enter

If you are experiencing sign in issues, please contact your school for assistance. For security reasons, PowerSchool is unable to assist with sign in, password, or other accessibility-related issues.

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- In a few minutes, an email will arrive from **no-reply@documents.powerschool.com** with instructions on how to reset your password.
- Follow the link in the email to get to the recover password page.

Example email:



- Create your new password.
- It is recommended to use a unique password.

Recover Password

Once your password has been updated you will be signed in. Please remember your new password.

New password must:

- Be at least 17 characters long
- Not be a well known password

Username: youremail@theendpart.ca

New Password:

Confirm New Password:

Enter

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- Return to <https://retsd.powerschool.com> to login!

<https://retsd.powerschool.com/>

Student and Parent Sign In

Username:

Password:

Forgot Username or Password?

Sign In

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C. Overview of the Parent Portal

- The Parent Portal is a communications tool designed to enhance and increase caregiver involvement.
- The list is not meant to be exhaustive. Here is a brief overview:

A	• Navigate between students attached to the account.
B	• View the Week Schedule and Course Enrollments list. • **NEW September 2026** View course enrollments and home and remote schools
C	• View credit summary. • Available only for Senior Years students.
D	• View attendance history.
E	• View report cards.
F	• View student services documents.
G	• Course registration. • Available only for Senior Years students during the registration window. Dates specific to the school.
H	• View week and matrix schedule view.
I	• View your account preferences.
J	• Electronic Forms collection.

The screenshot displays the River East Transcona School Division Parent Portal. The top navigation bar includes the school division logo, a welcome message, and a sign-out link. The left sidebar contains a navigation menu with icons and labels for various features, including Home Page, Schedule Information, Grad & Credit Summary, Attendance History, Document Library, Student Services, School Bulletin, Class Registration, My Schedule, School Information, Account Preferences, and Forms. The main content area features a welcome message, a user profile section, and a list of available information under the heading 'Stay Connected and Informed!'. The list includes School Bulletin, Schedule Information, Attendance Information, High School Graduation Progress, and High School Credit Summary.



D. Updating a Parent Portal Email or Password

1) Updating an email address

- Your email address should be identical to your Parent Portal login username.
- If your **email address has changed**, contact the school office to have your contact details updated.

2) Updating a Parent Portal Password

- If a contact has **forgotten their password**, they must change it on their own.
- For security reasons, RETSD will not create passwords for users.
- A contact can change their Parent Portal account password by:
 - **Visiting:** <https://retsd.powerschool.com>
 - Select **Forgot Username or Password** to set a new password.
 - The username is your **entire** email address. This includes the portion before and after the @ symbol.
 - See **part B – My first login** in this guide for detailed instructions for Password Reset.

The first screenshot shows the login page for the River East Transcona School Division Parent Portal. The URL <https://retsd.powerschool.com> is displayed in a blue box. The page title is 'Student and Parent Sign In'. There are input fields for 'Username' and 'Password'. A red box highlights the 'Forgot Username or Password?' link. A blue box points to the 'Forgot Username or Password?' link with the text 'Link to reset a password'.

The second screenshot shows the 'Recover Password' page. It includes a message: 'Once your password has been updated you will be signed in. Please remember your new password.' Below this, it states 'New password must:' followed by two bullet points: '•Be at least 17 characters long' and '•Not be a well known password'. There are input fields for 'Username', 'New Password', and 'Confirm New Password'. An 'Enter' button is at the bottom right.

Note: The new password can contain spaces.

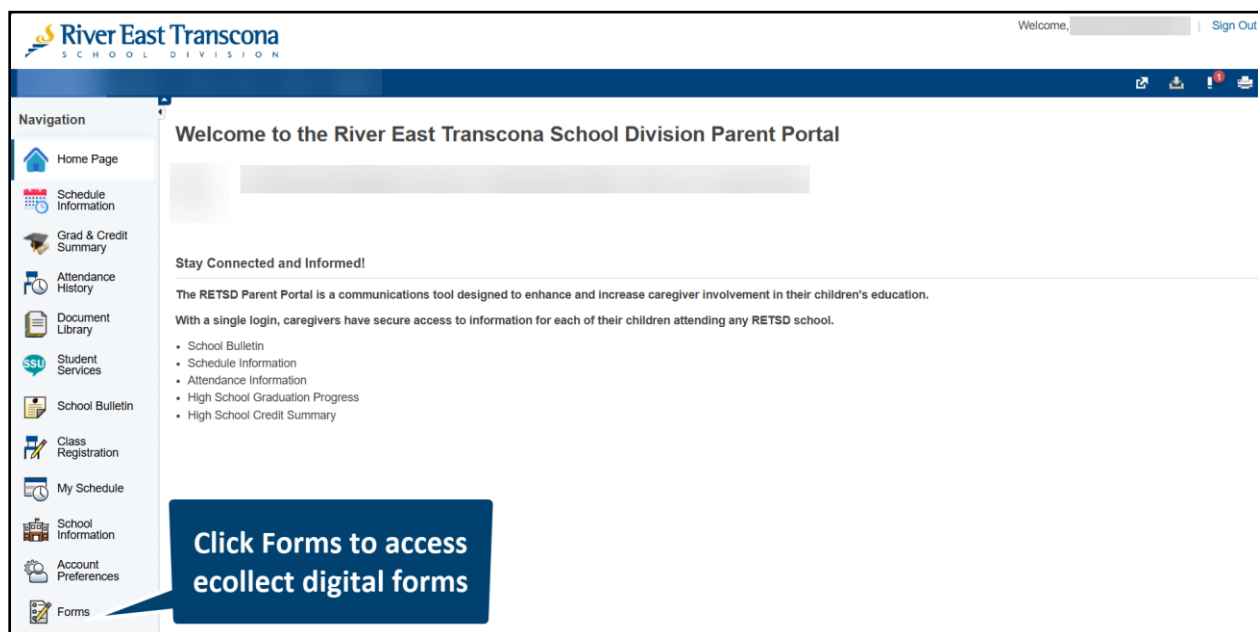


E. Ecollect Digital Forms

- Beginning September 2025, RETSD will be using the **ecollect forms** feature of the parent portal.
- The forms feature will allow guardians to fill out forms digitally.
- The forms section has information pertaining to:
 - School **permission forms**
 - Student **Data Verification**
 - Signing up for **School Cash**

1) Accessing forms

- 1 Logging in to the **RETSD Parent Portal** will bring you to the portal welcome page.
- 2 From the welcome page, click the **Forms** icon at the bottom of the navigation pane.



- 3 The page will display a list of forms the school has made available for a particular student.

The screenshot shows the 'School Form Listing' page for a student. The page is divided into sections: 'General Forms', 'Permission Forms', and 'Personal Information'. Under 'Permission Forms', there are two forms listed: '[RETSO] - HEARING SCREENING' and '[RETSO] - VISION SCREENING'. The status of each form is indicated by a colored circle and text: 1 (Not Started), 2 (Approved), 3 (Rejected), and 4 (Pending Review). Callouts highlight the 'List of available forms' and 'Current Status' sections.

- 4 Users will see the status of each form on the right side of the screen.

	Indicator	Explanation
1	Not Started	User has not started this form
2	Approved (green)	School admin has approved the submission.
3	Rejected (red)	Administration has reviewed the form and changes are requested. Please review and resubmit the form
4	Pending Review (yellow)	Waiting for school administration to review. Changes can be made, and the form resubmitted before review if needed.

2) Filling out a form:

Navigation

- Home Page
- Grad & Credit Summary
- Attendance History
- Document Library
- Student Services
- School Bulletin
- Class Registration
- My Schedule
- School Information
- Account Preferences
- Forms**

[RETSD] Parent Permissions - Grade 9 IN TESTING BRAD B **[RETSD] Vision Screening (3,5,7,9)**

There are no...

[RETSD] Vision Screening (3,5,7,9)

River East Transcona
SCHOOL DIVISION

Dear Parent/Guardian:
Vision screening will be carried out at your child's school in the near future.

VISION SCREENING:
The vision screening program is designed to detect signs of possible vision difficulties which may interfere with your child's learning and school progress. It is not intended to be a substitute for the vision examination performed by an Optometrist or Ophthalmologist (eye doctor) and glasses will not be prescribed at this time. Students wearing prescription glasses will not be screened. Following the initial screening, you may receive a letter from the school division recommending that your child see an eye doctor for further assessment.

PLEASE NOTE: Because the screening takes place only once per year, students who are not screened this year and/or hearing screening will also receive a letter recommending follow-up, as no further school screening will occur.

VISION SCREENING PROGRAM CONSENT FORM

Student Name _____ Grade Level 12

My child wears contact lenses and/or glasses. *
Please note: students wearing prescription contact lenses and/or glasses will not be screened.

☒ Yes ☐ No

Do you give permission for _____ to be screened? *
☒ Yes ☐ No

Parent's Signature (typed) * _____ **Date *** 09/02/2025

Save for Later **Submit**

Legend
Icons: [Icon] Date Entry

3) Submission

There are three different submission options:

A)	Save for Later	Data will not be sent but will be available next time the form is opened.
B)	Submit for family	If the form allows for this type of submission, it will be submitted for all students of that contact.
C)	Submit	Form completed. Data will be sent to the school.

Do you give permission for _____ to be screened? *
☒ Yes ☐ No

Parent's Signature (typed) * _____ **Date *** 09/02/2025

Save for Later **Submit for Family** **Submit & Jump to... Form Listing** **Submit**

[RETSD] Vision Screening (3,5,7,9)

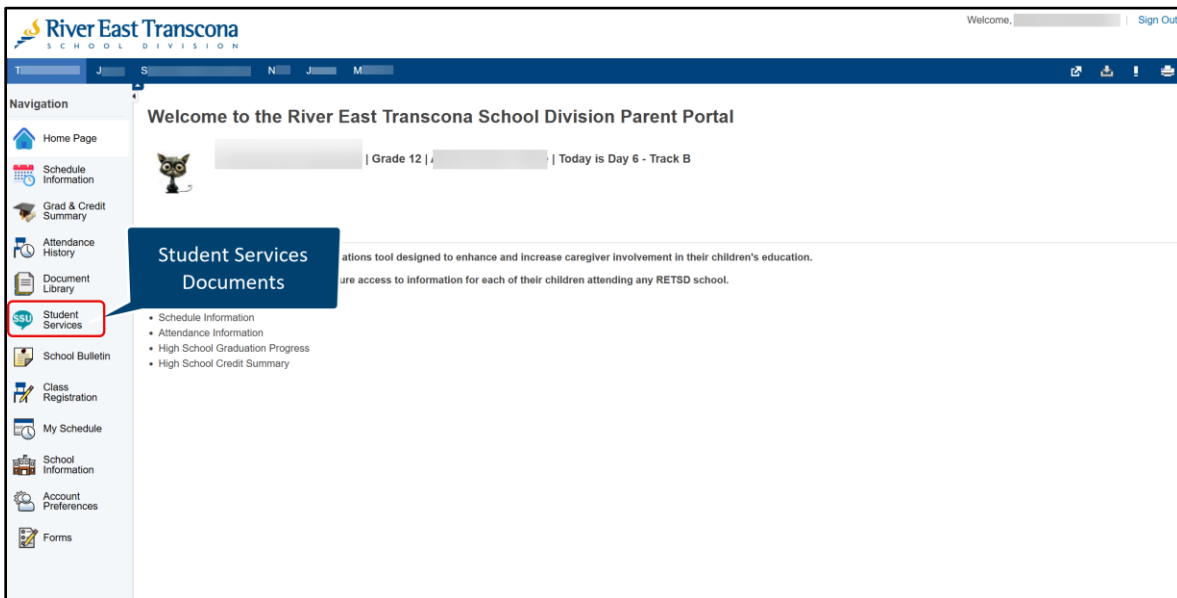
- With the form submitted, there is one less piece of paper in the waste.

F. Student Services - Clinical Documents

- Users may want to access clinical documents that have been uploaded to a student account.
- The documents can be viewed or printed.
- Historical documents are currently not available. *(Coming in future updates)*

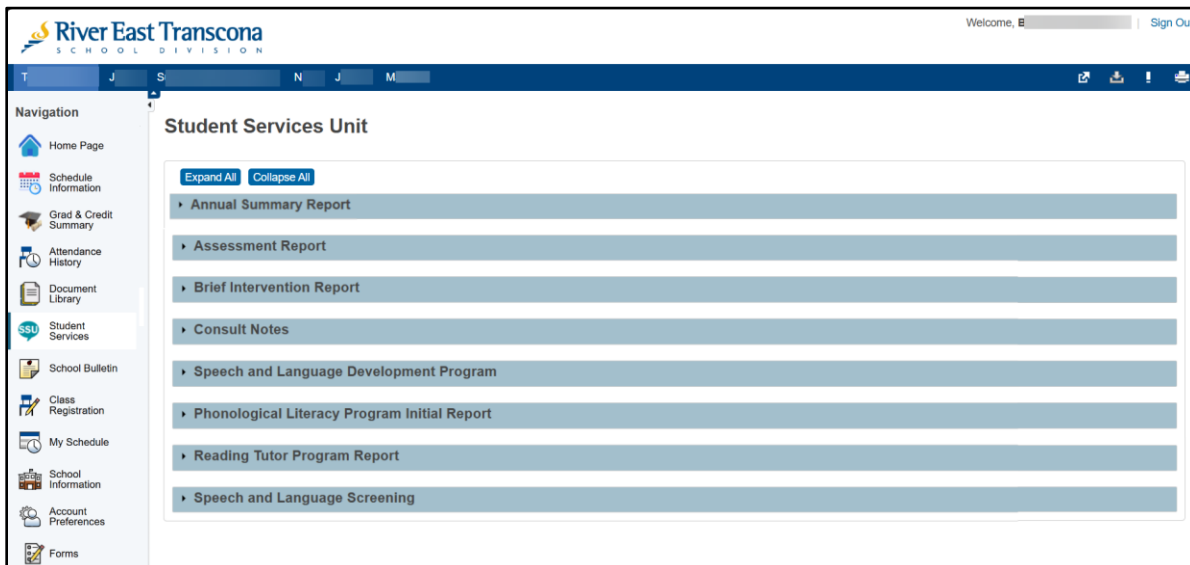
1) Accessing documents

- From the Portal landing page, click the **Student Services** icon in the navigation menu



2) Listed Documents

- Documents are grouped into sub-categories



3) Viewing and printing documents

- Expand the individual sections to view and print documents.

The screenshot displays the River East Transcona School Division Parent Portal. The top navigation bar includes the school division logo, a welcome message, and a sign-out link. A left-hand navigation menu lists various services such as Home Page, Schedule Information, Grad & Credit Summary, Attendance History, Document Library, Student Services, School Bulletin, Class Registration, My Schedule, School Information, Account Preferences, and Forms. The main content area is titled "Student Services Unit" and features a table of reports. A callout box points to the "Assessment Report" section header, stating: "Clicking the blue title bar will expand a section and reveal documents". Another callout box points to the "View / Print" icons in the table, stating: "Click the paper icon to view" and "Click the printer icon to print".

Navigation Menu:

- Home Page
- Schedule Information
- Grad & Credit Summary
- Attendance History
- Document Library
- Student Services
- School Bulletin
- Class Registration
- My Schedule
- School Information
- Account Preferences
- Forms

Student Services Unit Table:

School Year	View / Print	Report Date	Discipline
24-25	 	12/12/2024	Attendance Officer

Expanded Sections:

- Assessment Report
- Brief Intervention Report
- Consult Notes
- Speech and Language
- Phonological Literacy Program Individual Report
- Reading Tutor Program Report
- Speech and Language Screening

G. Student Schedules

- Online student schedules are typically available late August until the end of June.
- Schedule availability is managed on a school-by-school basis, please be aware of timelines set by the school.
- Schedules can be viewed in a list or matrix view.

1) List view (home school and remote courses) ****New in 2026****

Navigation

- Home Page
- Schedule Information
- Grad & Credit Summary
- School Bulletin
- Class Registration
- My Schedule
- School Information
- Account Preferences
- Student Reports
- Forms
- Attendance Monitor

Course Enrollments: [Student Name] | 2026-2027

Week Schedule | Wednesday, Sep. 9 | Course Enrollments

Course Enrollments at Admin - SY

Courses in RED indicate a dropped course.

Course	Teacher	Term	Exp
Science 20F	Ron Senior	S1	1(A-F)

Home School

Course Enrollments at Other Schools

Courses in RED indicate a dropped course.

Course	Teacher	Term	Exp	School
Science	Meg Middle	26-27	1(D,F) 2(E) 3(C) 5(D)	Admin - MY

Remote Enrollment

2) Matrix / Weekly view (home school only)

Navigation

- Home Page
- Schedule Information
- Attendance History
- Document Library
- Student Services
- School Bulletin
- My Schedule
- Information
- Account Preferences
- Student Reports
- Forms
- Attendance Monitor

My Schedule: [Student Name]

Week Schedule | Matrix View

Enrollments for Admin - SY only

Day	Terms	P1	P2	P3	P4	P5	P6	P7	P8	AM
1	26-27	T1								
3	26-27	T1								
4	26-27	T1								
5	26-27	T1								
6	26-27	T1								

Matrix View will not show remote enrollments



H. Troubleshooting

- This is a non exhaustive list of portal login issues depending on how the system is accessed.

1) I did not receive an email.

Troubleshooting steps:

- A) Try sending a second email and wait 15 minutes.
- B) Check the junk email folder.
- C) The user email client may have an “allowed” or “whitelist”. Allow for messages from no-reply@documents.powerschool.com.
- D) Contact the school to have the password manually reset.
- E) Visit retsd.powerschool.com with the new information provided by the school.

2) I am using an older Android phone and I have received the password reset link. It brings me to a site where I cannot login, tries to open the PowerSchool App or says problems syncing.

Troubleshooting steps:

- A) Depending on certain phone settings, the password reset email will auto direct some Android users to the app. (See image to the right)
- B) Contact the school to have a temporary password created.
- C) Use a web browser and navigate to **retsd.powerschool.com**.
- D) Log in using the password provided by the school, it will prompt the user to create a new password.
- E) Visit retsd.powerschool.com in the web browser moving forward.

