

YMCA-YWCA of Winnipeg Child care Frequently Asked Questions

1. How to I place my child (ren) on the waiting list for the child care centre?

To place your child (ren) on to our waiting list, please follow the steps below:

- Visit <http://www.gov.mb.ca/fs/childcare/index.html>
- Select "Online Child care Registry"
- Select "Register now or update account"
- Follow all the prompts and look for Bird's Hill YMCA-YWCA of Winnipeg

*If you are a new registrant for the Manitoba Child Care Registry, please select "Register Now"

*If you have placed your child (ren) on a waitlist in the past, please click on "Update Account"

2. How will I know if my child (ren) has been accepted into the program?

If a space does become available for your child (ren), you will receive a phone call from a Registrar at the YMCA-YWCA of Winnipeg. It is very important while waitlisting your child (ren) to provide all possible means of communication. If contact is not made, we will try again to contact you and if still unsuccessful, we will move on to the next child on our waitlist.

3. What If there is no available space for my child at time of enrollment?

If you did not receive a phone call by the time of enrollment, it means the centre is currently full for that program. The child (ren) will remain on the waiting list until a spot opens up in the future.

4. What is the next step for me after I have been notified of an available space?

Once we have made telephone contact with you, we will ask that you provide the YMCA-YWCA of Winnipeg with consent to send you electronic e-mails/receipts and other information. Once consent is given, we will be able to formally e-mail you an offer of care. When we have received your acceptance of space via e-mail, we will forward registration paperwork to be completed.

5. How much does the program cost?

Our kinder program offers the following care type options:

- Full day care every other day (Hours of care: 7:00am – 6:00pm) - \$20.80 per day
- Before and After school every other day. (7:00am-9:30am and 4:00Pm-6:00PM) \$8.60

Payments are withdrawn on a monthly basis.

Subsidy is available for eligible families through the Manitoba Childcare Subsidy Office. (204)945-0286

6. Is there any care for the Christmas/Spring Break/Summer Holidays?

We do offer care for these holiday breaks, however for kindergarten children, there is only a few centres that can accept children that are 5 as they are still considered preschool children. These centre's will have an indicator as to if they can accept kindergarten children on the registration forms. Holiday care is on a first come first serve basis and space is limited. Information and registration forms will be sent out via e-mail by the middle of November (April for summer care).

7. Can my child attend on in-service days and what is the cost?

All of our kindergarten children are welcome to utilize care for in-service days. The program supervisor will have sign-up sheets available a couple weeks before the in-service date.

- If your child attends full day care, your cost per day already factors in these days.

8. Will my child(ren) have guaranteed space for Grade 1?

Kindergarten care is only guaranteed for 1 year. Once your child(ren) has been enrolled into kindergarten child care program, your child will remain on the waiting list as priority for School Age care (Grade 1 – 4). Available space will be determined by how many children leave/age out of the centre for the following year. If a space does not become available for your child(ren) for Grade 1, they will remain on the waiting list until a space opens in the future.

Once your child is accepted into the School Age Child Care Program, they remain enrolled in the program until such time as they age out of the program, or you provide notice of their withdrawal.

We thank you for your interest in the YMCA-YWCA of Winnipeg Bird's Hill and we look forward to working with all our future families!

For any further inquiries, please contact:

Christine – 204-669-7286
Supervisor, YMCA-YWCA of Winnipeg Bird's Hill
Ashley Massner – 204-831-3287
Director, YMCA-YWCA of Winnipeg School Age Child Care Elmwood-Kildonan

Alanna Jacobsen – 204-831-3156
Financial Clerk – Child Care Registrar

**YMCA-YWCA of Winnipeg School Age Childcare at Bird's Hill School
Program Related Frequently Asked Questions**

1. What are the hours the Kindergarten child care centre?

We are open at 7:00 AM and we close at 6:00 PM

Before and After every other day 7:00 AM - 8:50 AM and 3:30 PM - 6:00 PM

Full day every other day 7:00 AM - 6:00PM

2. Who works at the Child Care Centre?

The child care centre is led by an off-site Director who is a trained Early Childhood Educator (ECE). Day to day operations of the centre are managed on-site by a Supervisor, who is also an ECE. The remainder of the staff team is composed by additional ECE's, as well as Child Care Assistants (CCA), and Inclusion Support Program staff.

2. How many children are enrolled in the program?

The Kindergarten program is licensed for a total 10 spaces, comprised of:

Monday Wednesday and every other Friday Group 5 children

Tuesday Thursday and every other Friday Group of 5 Children

3. What activities are provided during the day for our children?

We are a centre that follows an emergent curriculum. Emergent curriculum is a way of planning curriculum that is based on the children's interest and passion at a certain point in time. Some of the types of activities that we offer are arts/crafts, science, outdoors, gym and free play.

4. Do you provide snack/lunch?

We provide a healthy snack before and after school. The families supply their own lunch.

5. Will my child have a space for grade 1?

Unfortunately we cannot guarantee your child will have a space for grade one but you are moved to a new list where we will offer a space if there has been movement in our school age program

If you have any other questions or would like to visit the center please feel free to contact the center at 204-669-7286. Christine McIntyre is our Site Supervisor.

Thank you for your interest in the YMCA-YWCA of Winnipeg Bird's Hill School Child Care program.

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